Electronic copy of letterhead

STATE OF MISSOURI

Jeremiah W. (Jay) Nixon, Governor Mark N. Templeton, Director

DEPARTMENT OF NATURAL RESOURCES

www.dnr.mo.gov

October 20, 2009

Mr. Tim Ganz EMS Representative Missouri American Water Company – St. Louis County North Plant 2800 Charbonier Rd. Florissant, MO 63031

Dear Mr. Ganz:

We were pleased to have received your annual report. We accept it as written. It highlights the strides Missouri American Water (MAW) Company – St. Louis County North Plant has made since they were approved as a Partner. These include:

- In 2008, Missouri American Water Company St. Louis County North Plant recycled 2,500 pounds of paper, 450 pounds of cardboard, 40 pounds of aluminum, 20,000 pounds of scrap metal, 80 fluorescent bulbs, 6,000 pounds of used oil, and 46 pounds of batteries...
- Mercury thermometers from the facility's lab have been replaced with non-mercury thermometers. The old thermometers were recycled.
- Missouri American Water Company St. Louis County North Plant has replaced their solvent based parts washer with an aqueous based washer which does not emit air pollutants or generate a potential hazardous waste.

Missouri American Water Company - St. Louis County North Plant also completed several additional objectives that strive to protect the environment:

- The facility has installed a chlorine gas scrubber to prevent chlorine gas leaks.
- The facility installed two variable frequency drives (VFDs) on the high service pumps. This will result in an annual energy savings of 774,860 kWh per pump and an increase in the efficiency of the water treatment process.

These items reduced pollution as well as saved money. Missouri American Water Company – St. Louis County North Plant is commended for its efforts. We would like to publicize your company's efforts on our website and possibly in various publications. Please let us know if this would be a problem.

Sincerely,

DEPARTMENT OF NATURAL RESOURCES

Original Signed by Lucy Thompson

Lucy Thompson, Gatekeeper Department of Natural Resources



c: Keith Bertels